

Paint Warranty Position

There is a common misconception by many contractors and building owners that warranted exterior coating systems are also warranted when used for interior applications. **Paint manufacturers, however, do not warrant their coating products when they are used for interior finishes.** The paint industry has taken the position that they have no way of knowing what the intended use of a building interior will be. They also have no standard method of determining what various interior environments will be like. This is applicable to all paint finishes such as siliconized polyester, fluorocarbon (Kynar 500), PVC plastisol, etc. when used as an inside paint coating.

Conversely, the life of an exterior paint finish can be much more readily predicted because paint manufacturers have tested their material at various locations throughout the United States. This field testing has been on-going for many years and has provided sufficient evidence of the effect different exterior environments have on coatings. Therefore, manufacturers are able to offer warranties on coating adhesion and certain degrees of chalk and fade for the exterior finish, prorated over a period of time.

Our standard interior paint finish is a CFIA/USDA-compliant polyester coating. However, when we use this finish on the interior face of our panels, we are not provided a warranty by our pre-paint supplier and therefore cannot extend an interior warranty to our customers.

In recent years, extremely aggressive cleaning and wash-down procedures have become the norm in today's food processing facilities. In many cases, the cleaning solutions and their application vary widely within individual plants and also differ greatly from what has historically been used for cleaning in these facilities. For these types of projects, we suggest that you contact us directly for recommendations on other finishes or metal substrates, such as stainless steel or factory-applied FRP (fiberglass reinforced plastic), that would be better suited for these areas.

Please be advised that Zer-O-Loc does not offer a warranty whatsoever for paint finishes applied to the interior metal faces that are exposed to wash-down with high-pressure equipment and chemical cleaners.